

# COMMERCIAL SECURITY



## CAPITOLA POLICE DEPARTMENT

**Investigations Division  
Commercial Security Unit  
422 Capitola Avenue  
Capitola, CA 95010**

**(831) 475-4242**

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## SECURITY SERVICES

### Security Inspections:

Upon request staff will conduct a complete security inspection of a business and make written recommendation on how to improve security. Apartments and condominiums are included.

### Design Review:

A staff member will review plans for new buildings and remodeling, and will make security recommendations that can be incorporated before construction begins. These recommendations include building design, hardware and internal layout.

### False Alarm Abatement:

Assistance with system design and staff training can be provided to reduce false alarms.



### **24 Hour Non-Emergency Law Enforcement Phone Numbers**

Capitola P.D.: (831) 471-1141

Santa Cruz CHP: (831) 455-4860

Santa Cruz P.D.: (831) 471-1131

Santa Cruz County Sheriff: (831) 471-1121

Scotts Valley P.D.: (831) 438-2326

Watsonville P.D.: (831) 471-1151

### **Other 24 Hour Help Lines:**

Women's Crisis Support & Shelter:  
(831) 429-1478 or (831) 728-2295

Youth Services: (831) 425-0771 or  
(831) 728-2226

PG&E: 1 (800) 743-5000

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## COMMERCIAL SECURITY PROGRAM

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The Commercial Security Unit is located in the Investigations Unit. Its goal is to reduce crime against businesses, employees and customers through crime prevention education.

Each day the Unit reviews commercial burglary reports to determine if security deficiencies exist at the location of occurrence. When appropriate, the premises are inspected, and suggestions are made on how to increase security. Further assistance is given to ensure that the premises complies with minimum standards established by the City's Burglary Prevention Ordinance.

### Activities and Services Include:

Attendance at city-wide merchants meetings and assistance with organizing them into Merchants Alert groups.

Publication of a Merchants Alert Newsletter that serves as a continuing series of bulletins which, when combined, form a complete crime prevention manual.

Conducting crime prevention presentations on selected topics, upon request.



## COMMERCIAL SECURITY PRESENTATIONS

Following is a list of crime prevention presentations provided by the Commercial Security Unit:

**Office Safety/Security:** Video and instruction on how to avoid being a crime victim at work and when traveling to and from work.

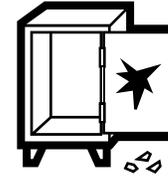


**Personal Safety:** Video and instruction on how to prevent a personal attack—including the use of verbal and non-verbal skills.

**Shoplifting Prevention:** Video and instruction on how criminal law and recent case law affect shoplifting procedures—and on store control for employees.

**Internal Theft Prevention:** Instruction on how to identify, control and cope with an internal theft problem.

**Robbery Prevention:** Video and instruction on how to prevent a robbery and what to do if you are robbed.



**Emergency Preparedness:** Video and instruction on how to survive a disaster which might cripple the City's emergency service system.

**Worthless Documents:** Instruction on measures available to identify worthless checks and counterfeit money.

**Drugs in the Workplace:** Video and instruction on danger signs of drug use and how to maintain a drug-free workplace.

**Bomb Threats:** Instruction on the steps to follow if a bomb threat is received. Special attention is given on how to complete a bomb threat checklist.

**Protests / Strike Activity**

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