



City of Capitola Recreation Department
4400 Jade Street Capitola, California, 95010
Front Desk: (831) 475-5935
www.cityofcapitola.org/recreation

March 10, 2020

Attention Participants,

In response to Interim Social Distancing Guidance issued by Santa Cruz County Health Services Agency (HAS) on March 9th regarding COVID-19 (coronavirus), Capitola Recreation has prepared the following policy to help protect the public. Santa Cruz County HSA is recommending the cancellation of all public gatherings that include individuals from vulnerable populations, including individuals who are 60 years of age or older. Since our Adult Classes contain this vulnerable population, we will be canceling all adult classes until further notice. We have amended the refund policy for this.

Before the start of a class:

- Full refund will be given to original payment method.

After the class starts:

- Registrant will receive a refund of the pro-rated amount of remaining days to original payment method.

The County's recommendation is currently effective through March 22, 2020 and all refunds will be processed through that date.

Capitola Recreation's Youth Classes will continue until further notice. Do not attend classes if sick. When attending classes, please do your part by washing hands and covering your cough or sneeze. We have increased sanitation practices at the community center and amended our refund policy if any participants would like to withdrawal due to caution.

Before the start of a class:

- Registrant can transfer the cost of the Class as credit on account.
- Registrant can receive the cost of the Class minus the \$18 registration Fee to original method of payment

After the class starts:

- Registrant can transfer the pro-rated amount of remaining Class days as credit on account.
- Registrant can receive a refund of the pro-rated amount of remaining Class days minus the \$18 registration Fee to original method of payment.

If we all participate in these practices, we can reduce the risk of transmission of COVID-19 as well as our usual seasonal cold & flu. Let's work together to keep everyone safe and healthy.

For general information on COVID-19 please call 211, or text coronavirus to 211211, or visit <http://www.santacruzhealth.org/coronavirus> for updates and links to state and federal guidance.