SECURITY SERVICES

Security Inspections:
Upon request staff will conduct a complete security inspection of a business and make written recommendation on how to improve security. Apartments and condominiums are included.

Design Review:
A staff member will review plans for new buildings and remodeling, and will make security recommendations that can be incorporated before construction begins. These recommendations include building design, hardware and internal layout.

False Alarm Abatement:
Assistance with system design and staff training can be provided to reduce false alarms.

24 Hour Non-Emergency Law Enforcement Phone Numbers
Capitola P.D.: (831) 471-1141
Santa Cruz CHP: (831) 455-4860
Santa Cruz P.D.: (831) 471-1131
Santa Cruz County Sheriff: (831) 471-1121
Scotts Valley P.D.: (831) 438-2326
Watsonville P.D.: (831) 471-1151

Other 24 Hour Help Lines:
Women’s Crisis Support & Shelter: (831) 429-1478 or (831) 728-2295
Youth Services: (831) 425-0771 or (831) 728-2226
PG&E: 1 (800) 743-5000

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Chief of Police
Richard J. Ehle
The Commercial Security Unit is located in the Investigations Unit. Its goal is to reduce crime against businesses, employees and customers through crime prevention education.

Each day the Unit reviews commercial burglary reports to determine if security deficiencies exist at the location of occurrence. When appropriate, the premises are inspected, and suggestions are made on how to increase security. Further assistance is given to ensure that the premises complies with minimum standards established by the City’s Burglary Prevention Ordinance.

**Activities and Services Include:**

Attendance at city-wide merchants meetings and assistance with organizing them into Merchants Alert groups.

Publication of a Merchants Alert Newsletter that serves as a continuing series of bulletins which, when combined, form a complete crime prevention manual.

Conducting crime prevention presentations on selected topics, upon request.

**COMMERCIAL SECURITY PRESENTATIONS**

Following is a list of crime prevention presentations provided by the Commercial Security Unit:

**Emergency Preparedness:** Video and instruction on how to survive a disaster which might cripple the City’s emergency service system.

**Worthless Documents:** Instruction on measures available to identify worthless checks and counterfeit money.

**Drugs in the Workplace:** Video and instruction on danger signs of drug use and how to maintain a drug-free workplace.

**Personal Safety:** Video and instruction on how to prevent a personal attack—including the use of verbal and non-verbal skills.

**Shoplifting Prevention:** Video and instruction on how criminal law and recent case law affect shoplifting procedures—and on store control for employees.

**Internal Theft Prevention:** Instruction on how to identify, control and cope with an internal theft problem.

**Robbery Prevention:** Video and instruction on how to prevent a robbery and what to do if you are robbed.